

Registration no.: MASMSPO101166
Date: 17 <sup>th</sup> June 2020



### All Relevant Stakeholders for

#### ISMAQ AGRICULTURE SDN BHD

Dear Stakeholders,

### **INVITATION TO PARTICIPATE IN STAKEHOLDER CONSULTATION FOR MALAYSIAN SUSTAINABLE PALM OIL (MSPO) MS 2530-3: 2013**

MPOCC has commissioned Platinum Shauffmantz Veritas Sdn. Bhd. for the assessment and certification unit against **Malaysian Sustainable Palm Oil (MSPO) MS 2530-3:2013 for Part 3 : General Principles For Oil Palm Plantations And Organised Smallholders**. MSPO Standard was launched in 2013 with the objective of promoting the production and use of sustainable palm oil. Further information about MSPO can be obtained from the following websites:

- 1) <http://mspo.mpob.gov.my/>
- 2) <http://www.mpocc.org.my/>

MSPO certification will enable oil palm growers and palm oil millers to claim that their product is produced sustainably. Among requirements to market the claim are:

- Adoption of appropriate plantation and milling best practice
- Compliance with legal requirements
- Environmental responsibility and conservation of natural resources and biodiversity
- Responsible consideration of employees and of individual and communities
- Continual improvement

In ensuring that the organization seeking certification meets the above requirements, PSV would like to invite interested parties to comment on the certification assessment of a group of **ISMAQ AGRICULTURE SDN BHD**. Platinum Shauffmantz Veritas Sdn. Bhd plans to carry out the certification assessment on **19<sup>th</sup> July 2020**. PSV has appointed the following team for the forthcoming assessment:

**En. Nor Halis Bin Abu Zar**  
**En. Ahmad Ruffi Bin Abu Talib Khan**

In relation to the forthcoming assessments, PSV welcomes stakeholders to comment on the following topics:

- Environmental protection
- Biodiversity conservation
- Opportunities for employment
- Provision of housing, sanitation, amenities and educational support
- Company approach to community development
- Participation in decision making
- Any other topic / matter or issue of relevance to the assessment or about the company/ estates/ mills or auditors

Comments (if any) have to be reached to us prior to the assessment. Please forward your comments to our official email at [operation@shauffmantz.com](mailto:operation@shauffmantz.com). Please be informed that your input and feedback will be kept confidential available only PSV and members of the audit team. PSV looks forward to receiving your comments.

Thank you for your cooperation.  
Yours faithfully,

*Azila*

**Nor Azila Binti Ishak**  
Assistance Compliance Officer



- MS 1480 • MS 1514 • MS 1900 • ISO 9001 • ISO 13485 • ISO 14001 • ISO/TS 16949 • OHSAS 18001
- ISO 45001 • MS 22001 • MS 27001 • ISO/TS 29001 • ISO 50001 • MS 2530 • RSPQ

**Comment Form** (Borang Maklum Balas)

Name:	
Contact No.:	
Date:	
Address:	
Comment/complaint:	

- All comment/complaint will be treated as private and confidential.  
Semua komen atau aduan yang diterima dianggap rahsia.

**NAMA LADANG / KILANG**

**: ISMAQ AGRICULTURE SDN BHD**

**TARIKH**

**: 19<sup>th</sup> July 2020**

**KATEGORI 1 : WAKIL PEKERJA***(Wakil Lelaki , Wanita, Negara dan Skop Kerja)*

NO	NAMA / AGENSI	ORGANISASI DAN ALAMAT	NO TEL
1	Adi	Lot 801 & lot 802, Jalan Jerangau Jabur, 24060 Kemaman, Terengganu	013-4905239
2	Ham	Lot 801 & lot 802, Jalan Jerangau Jabur, 24060 Kemaman, Terengganu	013-3875974

**KATEGORI 2 : KOMUNITI SETEMPAT***(Ketua Setiap Kampung atau Taman, Ketua Agama, Semua Sekolah dan beberapa Klinik sekitar)*

NO	NAMA / AGENSI	ORGANISASI DAN ALAMAT	NO TEL
1	Ruslan Bin Ismail	Kampung Orang Asli Sungai Pergam Jabur, 26150 Kemaman, Terengganu	011-51229299
2	Yu Bin Kedam	Kampung Sungai Pergam Hulu Jabur, 24000 Kemaman, Terengganu	013-7921998

**KATEGORI 3 : LADANG BERHAMPIRAN***(Semua Estet, Kilang, Ladang danPekebun Kecil yang bersebelahan dengan lokasi kilang / ladang)*

NO	NAMA / AGENSI	ORGANISASI DAN ALAMAT	NO TEL
1	Ladang Bukit Sah	P.O Box 40, Bandar Seri Bandi 24000 Kemaman, Terengganu	09-8675612
2	Ladang Perwira	Ladang Ketengah Perwira Sdn Bhd Wakil Pos Bandar Cheneh Baharu 24000 Kemaman Terengganu	09-551078

**KATEGORI 4 : AGENSI KERAJAAN** *(Semua Agensi Kerajaan yang terlibat dengan ladang / kilang. Cth : Majlis Daerah, Polis, Bomba, Pej.Buruh, Perhilitan, Alam Sekitar, etc)*

NO	NAMA / AGENSI	ORGANISASI DAN ALAMAT	NO TEL
1	JAKOA	No.1 Jalan Dato Abdullah Taman Gelora, Kuantan Pahang	09-5685771
2	Jabatan Hutan	Jabatan Perhutanan Negeri Terengganu Tingkat 8 Wisma Negeri 20200 Kuala Terengganu	09-6222444

**KATEGORI 5 : WAKIL PESERTA***(Wakil AJKKP, Wadira, Belia, etc)*

NO	NAMA / AGENSI	ORGANISASI DAN ALAMAT	NO TEL
1			
2			

**KATEGORI 6 : KONTRAKTOR DAN PEKERJA***(Semua Kontraktor dan beberapa orang wakil daripada pekerja mereka)*

NO	NAMA / AGENSI	ORGANISASI DAN ALAMAT	NO TEL
1	Zakarian Bin Ali	No 213 Kampung Baru Felda Neram 1 24060 Kuantan Pahang Darul Makmur	011-18984898

**KATEGORI 7 : PEMBEKAL***(Semua Pembekal Baja, Racun, Peralatan, Pembekal BTS etc)*

NO	NAMA / AGENSI	ORGANISASI DAN ALAMAT	NO TEL
1	Indah Agri Bio & Hardware (M) Sdn Bhd	A-217 Lorong 16/1 Taman Sri Perdana Jalan Kuantan BY-Pass 25200 Kuantan Pahang Darul Makmur	09-5737521

**KATEGORI 8 : LAIN-LAIN***(NGO dan Pertubuhan Setempat yang berkaitan)*

NO	NAMA / AGENSI	ORGANISASI DAN ALAMAT	NO TEL
1			